

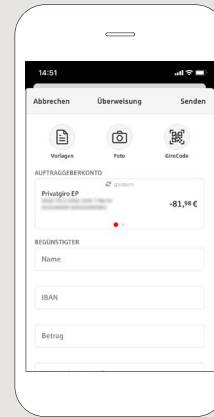
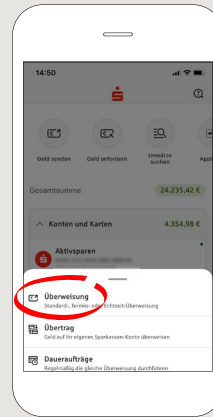
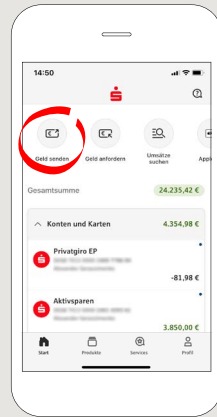
# Sparkasse app: Making a bank transfer using pushTAN

The following instructions apply to the iOS operating system. The procedure may vary slightly for other mobile phone operating systems.

**1** Start the Sparkasse app by tapping the **app icon** and then entering your password.



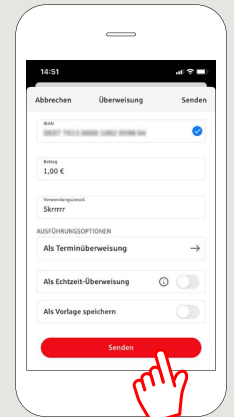
**2** On the home page, tap the **“Geld senden”** icon. You then have three options for entering transfer details.



**3** Select a recipient under **“Vorlagen”** or enter the data into the transfer form.

**Tip:** If you have previously transferred money to or received money from the recipient, the recipient details will automatically appear.

Then tap **“Senden”**. Now switch to the S-pushTAN app (step 5).

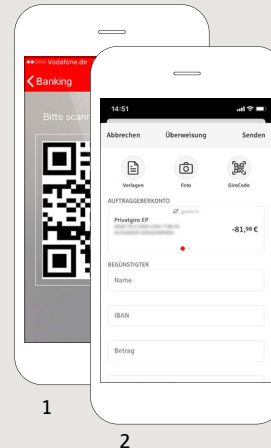


You can also enter the transfer as follows:

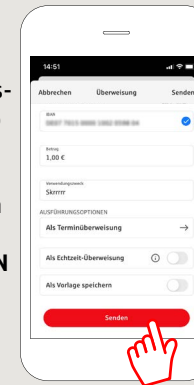
**3.1** Using the **photo option**: Tap the **“Foto”** icon. Photograph your invoice. The data is transferred to the transfer template. It is vital that you check the data. Continue with steps 4 and 5.



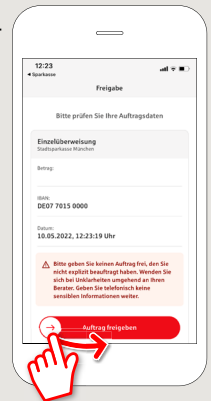
**3.2** Using a **QR code**: Tap the **“GiroCode”** icon. Scan the QR code. The data displays automatically in the transfer template. Continue with steps 4 and 5.



**4** Your transfer details are now displayed. Tap **“Senden”**.  
Now switch to the **S-push TAN app**.



**5** Check the transfer details against the original documents, e.g. invoice.  
Then tap on **“Auftrag freigeben”**. Done.  
Your transfer has been sent.



## DO YOU HAVE ANY QUESTIONS?

Central service call number: You can contact us under 09131 824-0 Mon–Fri from 8 am – 8 pm.

Further information is available at: [www.sparkasse-erlangen.de](http://www.sparkasse-erlangen.de)

## YOU CAN ALSO CONTACT US AT:

Online banking support for private customers  
Telephone: 09131 824-9898  
Available: Mon–Fri from 8 am – 8 pm