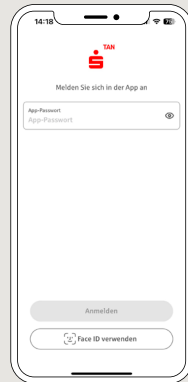


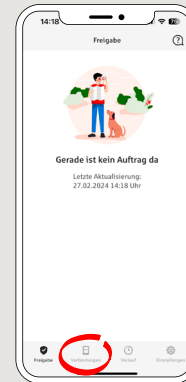
pushTAN: Adding a new device

If you have a new smartphone, you can set it up in just a few steps in the S-pushTAN app and connect it to your online banking. Important: To use this setup path, you need access to your existing S-pushTAN app. If it is no longer available, please use the instructions "pushTAN initial setup". This guide also applies to adding another device (maximum 5) to the device group.

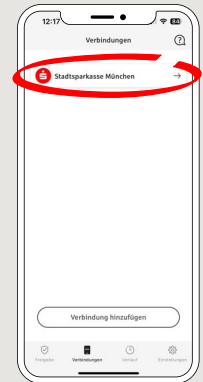
- 1** Enter the password for your S-pushTAN-App or use the TouchID or Face-ID (iOS)/Biometrie (Android).



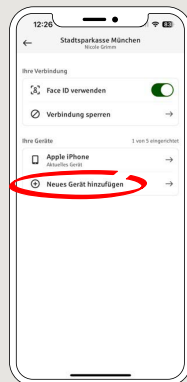
- 2** Click on „Verbindungen“.



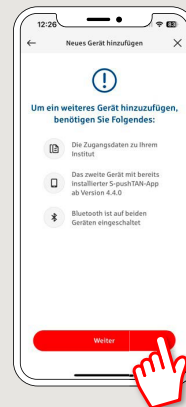
- 3** Select the existing pushTan connection of the Stadt- und Kreissparkasse Erlangen Höchststadt Herzogenaurach.



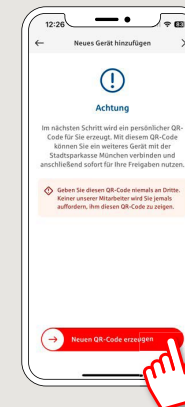
- 4** Next, click on „Neues Gerät hinzufügen“.



- 5** Please follow the instructions and allow the Bluetooth connection on both devices. Then click on „Weiter“.



- 6** Please click on „Neuen QR-Code erstellen“.



- 7** Install the S-pushTAN app on your smartphone.



DO YOU HAVE ANY QUESTIONS?

Central service call number: You can contact us under **09131 824-0** Mon – Fri from 8 am – 8 pm.

Further information is available at: www.sparkasse-erlangen.de

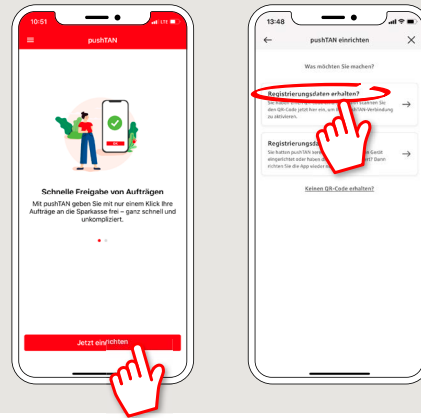
YOU CAN ALSO CONTACT US AT:

Online banking support for private customers
Telephone: **09131 824-9898**
Available: Mon – Fri from 8 am – 8 pm

pushTAN: Adding a new device

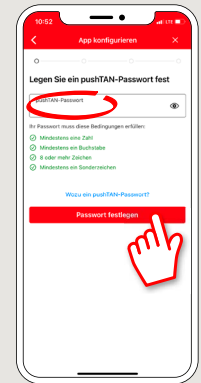
If you have a new smartphone, you can set it up in just a few steps in the S-pushTAN app and connect it to your online banking. Important: To use this setup path, you need access to your existing S-pushTAN app. If it is no longer available, please use the instructions “pushTAN initial setup”. This guide also applies to adding another device (maximum 5) to the device group.

8 Start the app and tap “Jetzt einrichten” → “Registrierungsdaten erhalten” → „Weiter“ → „Weiter“.



9 In the next step, you assign a password for the app and confirm this by re-entering it.

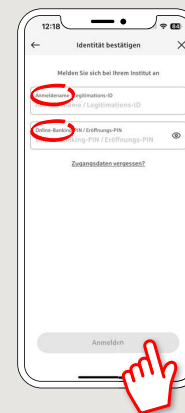
Then select whether you want to open the app using TouchID or Face-ID (iOS)/Biometrie (Android).



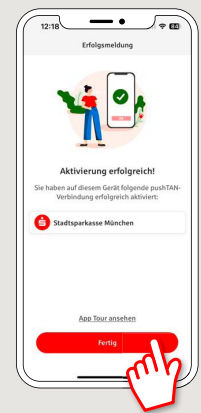
10 Now allow the access to your camera to scan the QR-Code.



11 Next, enter the access data for your Online-Banking.



12 Your pushTAN connection has now been successfully set up! Please click on “Fertig”.



DO YOU HAVE ANY QUESTIONS?

Central service call number: You can contact us under **09131 824-0** Mon – Fri from 8 am – 8 pm.

Further information is available at: www.sparkasse-erlangen.de

YOU CAN ALSO CONTACT US AT:

Online banking support for private customers
Telephone: **09131 824-9898**
Available: Mon – Fri from 8 am – 8 pm